# Participant Centered Adherence Counseling for MTN-017

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#### **Overview: MTN-017 Adherence Counseling**

#### Goal

- Help participants adhere to product use regimen as specified in study protocol
- To reach a more accurate estimate of product use
- Contacts
  - Weeks 0, 4, and 8 of each Study period
  - A total of 9 contacts per participant
- Elements
  - Convergence Interview
  - Adherence Counseling
    - Client Centered + Problem solving approaches

## Training

- Counselors
  - Counselors
  - Nurses
- Received 2 days of onsite training
- Completed 2 practice sessions with colleague
  - Rated for fidelity
  - 1 of two sessions needed to meet competency
- Monthly coaching calls
- Review first 10 sessions of each counselor, then randomly select 1 of 5 sessions.

#### **SESSION CONTENT**

### **Initial Visit**

- **STEP 1:** Welcome participant; present overview of client centered adherence counseling
- **STEP 2:** Set structure for session
- **STEP 3:** Assess understanding of product use regimen
- **STEP 4:** Assess confidence of using product as indicated
- **STEP 5:** Identify plan for using product as indicated
- **STEP 6:** Identify & problem-solve potential obstacles to using the product as indicated
- **STEP 7:** Close session

### Mid-Period Visit

- **STEP 1:** Welcome participant; set structure for session
- **STEP 2:** Conduct DATA convergence interview
- **STEP 3:** Conduct PK convergence interview (Visit 6 & 9)
- **STEP 4:** Explore what helped participant's adherence
- **STEP 5:** Explore participant's thoughts on their adherence
- **STEP 6:** Explore ways to improve adherence
- **STEP 7:** Close the session

#### Period End Visit

- **STEP 1:** Welcome participant; set structure for session
- **STEP 2:** Conduct DATA convergence interview
- **STEP 3:** Conduct PK convergence interview
- **STEP 4:** Explore what helped participant adhere to product
- **STEP 5:** Close the session

#### The Convergence Interview What is it like?

## **Fidelity Ratings**

#### Fidelity ratings: Intervention steps

#### Poor 1 2 3 4 5 6 7 Excellent

Average rating of 5+ = Competence

## Fidelity ratings: Global Scales

#### 1 2 3 4 5

- Collaboration
- Respect for autonomy
- Evocation
- Direction
- Empathy

Average rating of 4.0+ = Competence

Adapted from MITI (Moyers, et al.,)

#### Fidelity: Practice sessions



## Fidelity: Study Sessions

Session Type	<b>Duration</b> Minutes (M)	Steps (M)	Globals (M)	Pass
<b>Initial</b>	<b>12:20</b>	<b>5.54</b>	<b>4.33</b>	67%
(n=27)	[4:48 - 23:36]	[3.17 - 7.0]	[3.2 - 5.0]	
<b>Mid-Period</b>	<b>17:05</b>	<b>5.54</b>	<b>4.45</b>	60%
(n=19)	[8:49 - 32:41]	[4.1 - 6.67]	[3.4 - 5.0]	
<b>End-Period</b> (n=10)	<b>11:40</b> [6:56 – 20:05]	<b>5.50</b> [4.6 - 6.75]	<b>4.38</b> [3.6 - 5.0]	70%

### Fidelity: Initial Period Session (n=27)

SESSION STEP		RANGE
1: Welcome participant; present overview of client centered adherence counseling	5.9	2.0 - 7.0
2: Set structure for session	5.6	1.0 - 7.0
3: Assess understanding of product use regimen	5.4	1.0 - 7.0
4: Assess confidence of using product as indicated		3.0 - 7.0
<ul><li>5: Identify &amp; problem-solve potential obstacles to using the product as indicated</li></ul>	5.2	1.0 – 7.0
6: Close session	5.6	1.0 - 7.0

### Fidelity: Mid-Period Session (n=20)

SESSION STEP		RANGE
1: Welcome participant; set structure for session	6.1	4.0 - 7.0
2: Conduct DATA convergence interview	5.9	3.0 - 7.0
3: Conduct PK convergence interview (Visit 6 & 9)	4.5	4.0 - 5.0*
4: Explore what helped participant's adherence	5.5	1.0 - 7.0
5: Explore participant's thoughts on their adherence	5.3	1.0 - 6.0
6: Explore ways to improve adherence	4.6	2.0 - 7.0
7: Close the session	6.1	4.0 - 7.0

### Fidelity: End-Period Session (n=10)

SESSION STEP		RANGE
1: Welcome participant; set structure for session	6.0	3.0 -7.0
2: Conduct DATA convergence interview	5.3	1.0-7.0
3: Conduct PK convergence interview	4.8	1.0 -7.0
4: Explore what helped participant's adherence	6.0	5.0 - 7.0
5: Close the session	5.6	4.0 - 7.0

## Challenges identified

#### Insufficient use of manual

- Skipped steps in session
- Important alterations in wording
- PK convergence
  - Not confrontational, which is great!
  - With "Detectable" results
    - Less exploration of positive results
    - Tendency to use as check on participant's product use.
- Plans/Problem solving obstacles
  - When adherence is poor, this tends to be done well
  - When adherence is good, less focus on reviewing plan and planning for future obstacles

# Summary: Training

#### Initial Training

- All counselors met to criteria for using the intervention
  - Yet, they varied in their ease of learning and using this approach
  - There is a clear need for continuing coaching and fidelity monitoring to ensure the quality and consistency of counseling provided

#### Coaching

- Counselors welcome coaching sessions
  - Used sessions to discuss challenges in counseling
  - Were comfortable reviewing recordings together

### Summary: Fidelity to Intervention

#### Majority of sessions "passed" criteria

- Challenges remain and must be overcome
- Few patterns established
  - Skipping steps in sessions
  - Missed opportunities with "good" participants

#### All counselors had excellent sessions

Challenge is not ability, but consistency

## Next Steps

- Continue coaching and monitoring of sessions
- Assess for "drift"
  - Limited data available, but is becoming apparent
- Counselors with low fidelity ratings
  - More intensive coaching
  - Red flagging

## Thank you.